
RMA REQUEST

CUSTOMER TO COMPLETE

Instructions:

Please complete this RMA form. Items marked with an asterisk (*) are required. Incomplete forms will be returned to the customer. This form may be printed and faxed (+39 (0)763 393912).

Upon receiving your RMA request, Italmec s.r.l. will review and issue an RMA. The RMA number must be attached to any correspondence.

RMA number must be prominently displayed on the outside of shipping box. Any packages submitted to Italmec s.r.l. without RMA number prominently displayed on the outside of box will be refused.

Please note – Italmec may not issue an RMA for full requested quantity. Should customer choose to send additional units not covered on Italmec’s RMA acknowledgement, customer does so at its own risk.

Please pack amplifiers to protect from damage - any shipment damage will be repaired solely at customer’s expense.

Return shipping charges are customer’s responsibility. For warranty repairs, Italmec s.r.l. will return ship using ground or economy service. Expedited shipping charges are customer’s responsibility.

Italmec s.r.l. will verify warranty coverage at no charge. Prior to repairing any non-warranty items, customer must acknowledge repair charges and issue purchase order for repair charges in order for work to commence. Non warranty repairs are charged at current shop rate.

By signing below, customer acknowledges these terms and conditions, as well as the standard terms and conditions of sale for Italmec s.r.l.

***Signature:**

PLEASE SIGN HERE

Requestor Information

*Company Name: _____

*Requesting Individual: _____

*Requestor’s Email: _____

*Requestor’s Phone: _____

*Requestor’s Address: _____

Shipping Information:

*Company Name: _____

Contact Name: _____

*Address: _____

*Address: _____

*Preferred Carrier: _____

*Carrier account number: _____

Part Information:

*Part Number: _____

*Serial Number: _____

*Problem: _____

*Part Number: _____

*Serial Number: _____

*Problem: _____

*Part Number: _____

*Serial Number: _____

*Problem: _____

